



Government and Public Safety
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APC: 509
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BULLETIN TYPE: Informational Only

FIELD SERVICE BULLETIN

SUBJECT: Quantar Stations and Astro-TAC receivers incorrectly report (M)CLN8426 control board as 0x91000

MODEL / SYSTEM AFFECTED:

All Quantar Stations and Astro-TAC receivers with (M)CLN8426 Station Control Board, with Conventional/6809 Trunking software version SC_020.14.046 (R14.09.00).

SYMPTOM:

Quantar station incorrectly reports (M)CLN8426 control board on Metering Screen in Radio Service Software and via GET HW_VER SC backend command. The control board module is returned as Unknown: 0x91000.

CAUSE:

This issue is caused by a discrepancy within the Conventional/6809 Trunking software version SC_020.14.046 (R14.09.00)

WORKAROUND:

0x91000 will only be displayed for the (M)CLN8426 control board. If any other version of control board is installed the appropriate part number will be displayed.

RESOLUTION:

Fix for this issue will be in the next General Release of Conventional/6809 Trunking Software (Release number and date of release are to be determined.)

SEVERITY RECOMMENDATION:

Low - Perform when system exhibits above symptoms

PARTS REQUIRED (HARDWARE/SOFTWARE):

N/A

LABOR ALLOWANCE

This is an informational bulletin. No labor warranty is implied, intended or authorized.

Attachments:

☐ Yes ☒ No

Identification: NA